

# 2025



# CREATING HOMES. OPENING DOORS. TRANSFORMING LIVES.

SANTA CLARA COUNTY HOUSING AUTHORITY IMPACT REPORT

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# LETTER FROM OUR EXECUTIVE DIRECTOR

To our community,

**We are proud to share the Santa Clara County Housing Authority's 2025 Impact Report.**

As we reflect on the past year, 2025 stands out as a defining moment—one where our unwavering commitment to serving our residents sets the tone for all that we accomplished.

Amid budget uncertainty at the federal level, we remained committed to serving our residents and advocating for housing solutions, creative problem-solving, and the optimization of critical resources. Thanks to the efforts of our Housing Authority Team, we saw meaningful improvements in resident experiences, expanded our housing portfolio, and strengthened community partnerships.

This year marked the end of our 2020–2025 Strategic Plan, which shaped our work, aligned our efforts, and measured progress. **After five years of this important work, the Housing Authority now supports an additional 4,400 families with affordable housing.**

Through the implementation of the Strategic Plan, we made strides in addressing housing and affordability challenges by increasing housing supply, collaborating with community partners, and streamlining services to residents. We are pleased to share our accomplishments with you in this Impact Report.

As part of the Santa Clara County Continuum of Care (CoC), the Housing Authority continues to work to end and prevent homelessness in Santa Clara County. This year, Santa Clara County reached the goal set out in its Community Plan to End Homelessness. Since the plan's release in August 2020, the County has housed more than 20,000 people in just five years. This work is only possible through collaboration with our local elected officials, nonprofit organizations, and key stakeholders.

Reflecting on this year and looking to the future, we will continue our momentum to the creation of a more affordable housing supply to empower residents, foster economic mobility, and revitalize our neighborhoods. We're grateful for the progress made this year and look ahead with confidence to continued success in partnership with the community.

In partnership,



A handwritten signature in black ink that reads "Preston Prince".

**PRESTON PRINCE**

Executive Director, Santa Clara County Housing Authority

# HOW WE SERVE BY THE NUMBERS

 **3.5K**  
units owned

 **37**  
housing  
developments

 **1.3K**  
units in development  
pipeline

 **20K**  
housing choice  
vouchers

 **140**  
employees

 **\$550M**  
financial impact in the County



# WHO WE SERVE BY THE NUMBERS

 **44K**  
residents

 **22K**  
families

 **1.5K**  
veterans  
*(via Veterans Affairs  
Supportive Housing vouchers)*

 **10K**  
children

 **14K**  
seniors



# OUR WORK

Our residents are at the heart of everything we do to advance our mission. The following priorities drive our work:

## 1 RESIDENT & COMMUNITY IMPACT

We serve 44,000 residents and partner with over 6,000 Housing Choice Voucher (HCV) property owners in Santa Clara County, providing nearly \$550 million per year in rental assistance.

## 2 PORTFOLIO GROWTH

Our development activity is part of an integrated effort to strengthen neighborhoods that will have a lasting impact on our families, individuals, and whole communities.

## 3 INNOVATION

We harness the creative spirit of Silicon Valley to make bold investments, scale new ideas, and catalyze large-scale solutions for ending the housing crisis.

## 4 PARTNERSHIPS

Our partnerships are transforming and critical across all levels of government and the private sector as we collaborate to promote policies that increase and enhance housing opportunities and provide supportive services to our most vulnerable communities.



# RESIDENT & COMMUNITY IMPACT



The Housing Authority continues to address the housing shortage and homelessness crisis by focusing on the ongoing needs of our residents and our community. During this year of customer service, we enhanced our residents' and participants' experiences by streamlining processes, expanding self-service options, and establishing feedback mechanisms to continually improve our services. We also collaborated with stakeholders, increased transparency, and expanded partnerships to enhance housing opportunities and program awareness. This was made possible through the following:

## ✓ IMPROVED CUSTOMER SERVICE

We increased housing choice voucher utilization in 2025 by streamlining operations, employing data-driven oversight, and strengthening partnerships.

## ✓ FAMILY SELF-SUFFICIENCY PROGRAM

This program supported roughly 450 households this year, with 123 new enrollments and an anticipated 52 graduates.

## ✓ STRONGER PARTNERSHIPS

We continued to strengthen relationships with property owners and community partners by hosting an owner-focused event. We also launched Monthly Owner Office Hours, a new platform that connects property owners directly with our Owner Services Team.

## ✓ RESIDENT SERVICES

The Resident Impact Team launched the Help Market in partnership with Second Harvest Food Bank — a one-stop shop for fresh fruits and vegetables, designed with residents in mind.

It is a convenient way to bring essential resources together under one roof and is hosted at nearly 20 properties each month. More than just a place to pick up fresh fruits and vegetables, it brings healthy foods, community building, and essential resources together under one roof.

## ✓ RESIDENT SCHOLARSHIPS

We awarded 158 scholarships in 2025, totaling \$130,000 to support students attending college and trade school. By providing this support to residents, they can advance their education.

# PORTFOLIO GROWTH



The Housing Authority remains committed to increasing affordable housing in Santa Clara County to serve our most vulnerable families. The Housing Authority owns nearly 3,500 multi-family housing units in Santa Clara County, with 1,300 units in our development pipeline. In 2025, our work focused on advancing critical housing developments and strategic partnerships to address community needs. Our work included the following:

## ✓ **LAS GOLONDRINAS**

We acquired this 50-unit senior development in East San Jose to preserve affordability and promote long-term stability.

## ✓ **PARTNERING ON DEVELOPMENT OPPORTUNITIES**

As a developer of choice, we began collaborations with new partners on exciting new housing opportunities, including the City of Sunnyvale and the Valley Transportation Authority (VTA). We also continued key collaborations with the County Office of Supportive Housing and the City of San Jose for other innovative developments.

## ✓ **THE WILLOWS**

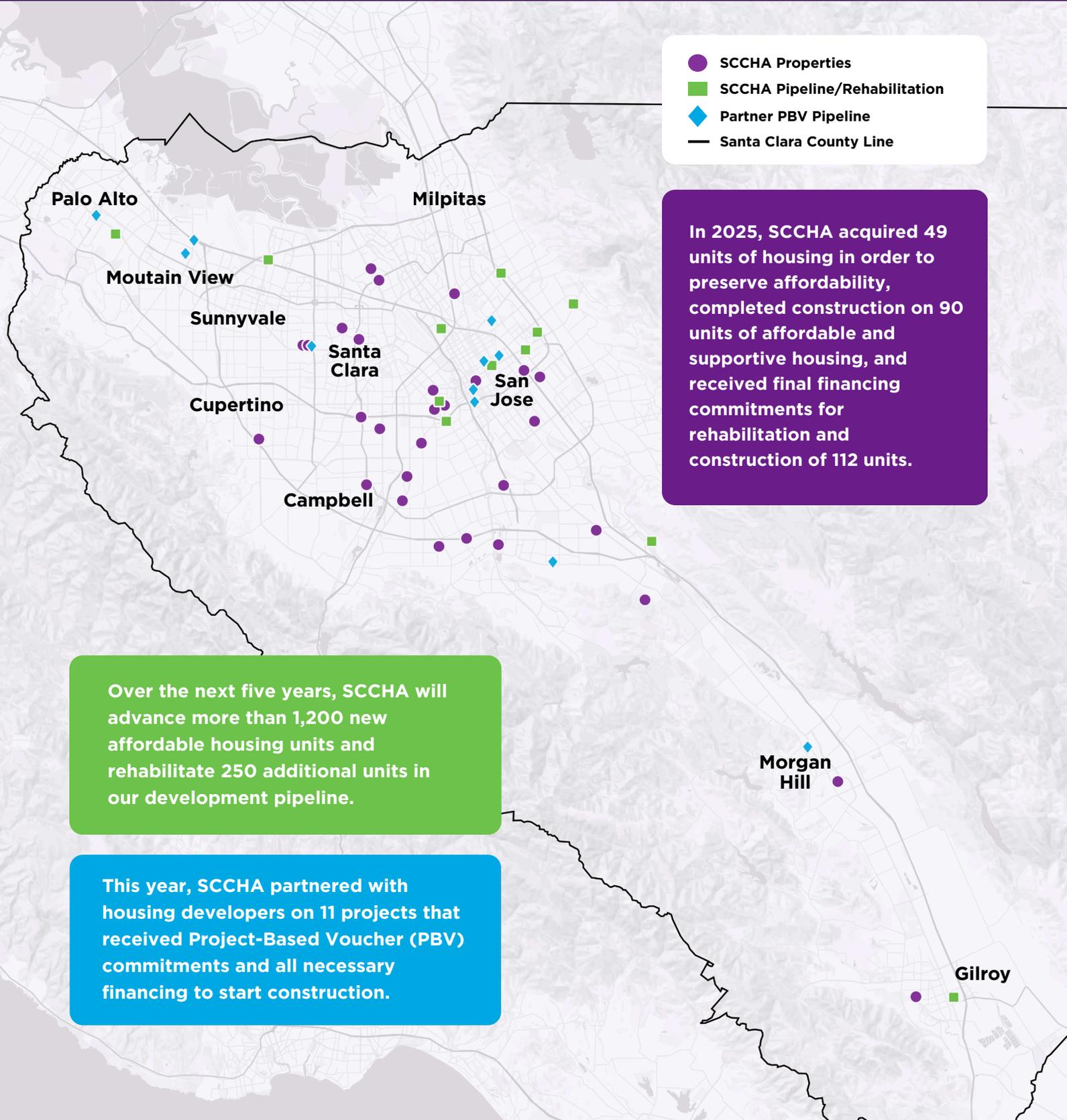
The Willows, a 47-unit family community, was awarded tax credit financing and is scheduled to begin substantial rehabilitation work in early 2026.

## ✓ **EAST SANTA CLARA MASTER PLAN**

We made significant progress on the East Santa Clara Master Plan, an urban village development that will provide much-needed housing and activate the street for residents and neighbors alike. This year, we completed more than 50% of construction on 103 senior units at Hawthorn and securing a tax credit award for 65 senior units at Trillium, which is expected to begin construction in early 2026.



# PROPERTIES AND DEVELOPMENTS



- SCCHA Properties
- SCCHA Pipeline/Rehabilitation
- ◆ Partner PBV Pipeline
- Santa Clara County Line

In 2025, SCCHA acquired 49 units of housing in order to preserve affordability, completed construction on 90 units of affordable and supportive housing, and received final financing commitments for rehabilitation and construction of 112 units.

Over the next five years, SCCHA will advance more than 1,200 new affordable housing units and rehabilitate 250 additional units in our development pipeline.

This year, SCCHA partnered with housing developers on 11 projects that received Project-Based Voucher (PBV) commitments and all necessary financing to start construction.

# INNOVATION & PARTNERSHIPS



Our community's housing and homelessness crisis requires collaboration across the community and all levels of government. This past year, we were pleased to contribute to the following partnerships:

## ✓ **COMMUNITY PLAN**

As a member of the Santa Clara County Continuum of Care (CoC), the Housing Authority played a major role in the County's Community Plan to End Homelessness. Released in August 2020, the County housed 20,000 people in just five years. We formed these strategic partnerships with peer organizations, developers, and community-based allies to advance this plan.

## ✓ **AMIGOS DE GUADALUPE**

In a significant step toward addressing the housing needs of vulnerable families in Santa Clara County, we partnered with Amigos de Guadalupe to lease a former hotel owned by SCCHA situated in the heart of San Jose. This partnership will provide safe and stable shelter for 55 families facing housing insecurity, offering a critical lifeline during challenging times. Our work with Amigos de Guadalupe reflects a shared commitment to supporting the community and ensuring that every family has access to essential resources and services.

## ✓ **CITY AND COUNTY FUNDING**

The City and County awarded funding to SCCHA to support the development of supportive housing for formerly homeless individuals at 1510 North 1st Street. This project is targeted to apply for tax credits and begin construction in 2026.

## ✓ **RAZING THE BAR**

SCCHA is proud to partner with Razing the Bar, a local organization that helps transition-aged youth (TAY) achieve permanent connections and self-sufficiency. By working with this organization and reserving a set number of vouchers for TAY, they can stay housed and achieve long-term stability as they transition out of foster care or other systems.

## ✓ **SUNRUN SOLAR**

SCCHA continues to find new ways to reduce costs and increase sustainability through our collaboration with Sunrun Solar, a home solar and battery installation company. On average, this partnership with Sunrun offsets at least 70% of residents' monthly electricity costs. We initiated implementation of this partnership across all SCCHA properties.

## ✓ **COMMUNITY INVESTMENT**

We collaborated with local partners to support 11 publicly-backed community developments that received tax credits or state funding in 2025. These developments will create 1,200 affordable units and collectively leverage more than \$540 million in tax credit equity and state funds. In the last two years, we have more than doubled the annual investment in our community.



**“Once homeless with my newborn, stable housing became the foundation that changed everything. From a seventh-grade education to earning ten college degrees, every accomplishment I’ve achieved is a direct result of having a permanent place to call home. Today, as I pursue my master’s degree to become a Licensed Marriage and Family Therapist, I know that housing made this journey possible for my daughter and me.”**

**-Adrienne, SCCHA Housing Choice Voucher Resident**



## ABOUT SANTA CLARA COUNTY HOUSING AUTHORITY

The Santa Clara County Housing Authority (SCCHA) is the county's largest provider of affordable housing assistance, working to produce, preserve and protect housing availability and affordability throughout Santa Clara County. Designated a Moving to Work (MTW) agency by Congress, SCCHA also builds safe and healthy communities through land acquisition and new construction, affordable housing preservation, and the expansion of permanent supportive housing. SCCHA is elevating efforts to address the affordable housing shortage, working collaboratively with partners to holistically support the needs of low-income communities. SCCHA goes beyond traditional housing provision to become an innovative change maker that embraces residents' lived experiences, working to build a future through community transformation in Santa Clara County.

For more information, visit [www.scchousingauthority.org](http://www.scchousingauthority.org).

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