

**SCCHA BUILDING CLOSED TO THE PUBLIC EFFECTIVE
MONDAY, MARCH 16, 2020**

To help curb transmission of the novel coronavirus (COVID-19), **effective Monday, March 16, 2020, the Santa Clara County Housing Authority will close the building to the public and it will remain closed until further notice.**

Customer service remains SCCHA's top priority and we have several alternate means for you to continue doing business with us.

Our online Portals at www.scchousingauthority.org are available 24/7 and give Section 8 families and landlords instant access to information that's important to them while providing greater accessibility to complete certain processes without having to come into SCCHA.

Voucher holders:

SCCHA voucher holders can use the online [Tenant Portal](#) to:

- Find your caseworker (specialist) and send them a message
- Request to add or delete a member from your household
- Request an income change
- Request to move from your unit
- Request a Reasonable Accommodation
- See your current rent portion and re-examination date

Landlords:

Landlords renting to SCCHA clients can use the online [Owner Portal](#) to:

- Access tax forms
- Request a rent adjustment
- Enroll in direct deposit
- View your Housing Assistance Payment (HAP) history
- Access your caseworker information

Alternatively, voucher holders and landlords may use the drop box located in front of the SCCHA office to submit documents to SCCHA. During business hours, SCCHA staff will collect documents placed in the drop box several times per day for processing.

Please contact our Customer Service team at (408) 275-8770 for all other inquiries.

Thank you for your understanding as we do our role to help curb transmission of COVID-19.