

Santa Clara County Housing Authority Enterprise System Catalog

July, 2017

Vendor	Product	Purpose of System	Description of Categories/Data	Data Custodian	Collection Frequency	Update Frequency
Adobe	Adobe Sign	Electronic Signature	Enterprise Electronic Signature System for electronic documents	Information Technology	As Needed	As Needed
Alphabet	YouTube	Video Streaming	Training and informational videos	Housing Department	As Needed	As Needed
American Eagle	SCCHA Website	Agency Public Website	Content management for web posting, news, events, calendar and documents	Information Technology	As Needed	As Needed
Banking Institutions	Union Bank, Comerica	Payment System	Property owners information data transmit to bank for payment	Finance	Bi-Weekly	Bi-Weekly
Barracuda	Archiver	E-Mail Archive	Legacy e-mail archives	Information Technology	Static	None
Constant Contact	Constant Contact	Customer Outreach	Customers register into this system to receive HACSC newsletter	Executive	As Needed	As Needed
Ebix	Ebix	Vendors Insurance Certification Tracker	Verify insurance coverage for vendors, request updated verification for expiring insurance	Procurement	As Needed	As Needed
Emphasys	Elite	Section 8 Management	Housing data management system that contains tenant and owner data entered on or after 2/2012	Housing Department	Daily	As Needed
Fleetsoft	Truck Tracker	Vehicle Maintenance Tracking	Maintenance records	Facilities	As Needed	As Needed
Granicus	Granicus	Board Meeting Management	Webcasting, Agenda Management	Information Technology	As Needed	As Needed

Iron Mountain		Records Management	Records index	Information Technology	Weekly	As Needed
Microsoft	Exchange	Electronic Mailing	Enterprise Electronic Mail System	Information Technology	Daily	Daily
Microsoft	SharePoint	Agency Intranet	Business policies, forms, procedures, training material, communications	Information Technology	As Needed	As Needed
Modern Software Technology	PHAs	Section 8 Management (Historical)	Contains historic tenant and owner information data prior to February 2012	Housing Department	Static	None
Mutare	EVM/Spinvox	Unified Messaging	Voicemail, Fax	Information Technology	Daily	Daily
Novatus	Novatus Contract Management	Contracts Content Management System	Manage services or software contracts and licenses	Procurement	As Needed	As Needed
Peelle	Kofax	Document Imaging	Copies of tenant and owner documents, letters, and forms	Housing Department	Daily	As Needed
Periscope	Bidsync Source	Bids Solicitation System	Create, submit and manage bid or solicitation requests for goods and services	Procurement	As Needed	As Needed
Taske	Taske	Call Center Management Software	Telephone call center records	Information Technology	Daily	Daily
Veramark	E-CAS	Call Accounting System	Telephone and Fax call records	Information Technology	Daily	Daily
Yardi	Voyager	Financial and Property Management	General Ledger, Budgeting, Forecasting, Construction Management, Accounts Payable, Accounts Receivable	Finance	Daily	Daily
Yardi	PAYscan	Invoice Processing System	Invoices tracking and department approval	Finance	Daily	Daily