

Santa Clara County Housing Authority Enterprise System Catalog January 2024

Vendor	Product	Purpose of System	Description of Categories/Data	Data Custodian	Collection Frequency	Update Frequency
Adobe	Adobe Sign	Electronic Signature	Enterprise Electronic Signature System for electronic documents	Information Technology	As Needed	As Needed
Alphabet	YouTube	Video Streaming	Training and informational videos	Housing Department	As Needed	As Needed
Axero	SCCHA Intranet	Agency Intranet	Business policies, forms, procedures, training material, communications	Information Technology	As Needed	As Needed
Banking Institutions	Union Bank, Comerica	Payment System	Property owners information data transmit to bank for payment	Finance	Bi-Weekly	Bi-Weekly
Constant Contact	Constant Contact	Customer Outreach	Customers register into this system to receive HACSC newsletter	Executive	As Needed	As Needed
Emphasys	Elite	Section 8 Management	Housing data management system that contains tenant and owner data entered on or after 2/2012	Housing Department	Daily	As Needed
Granicus	Granicus	Board Meeting Management	Webcasting, Agenda Management	Information Technology	As Needed	As Needed
Microsoft	Office365	Electronic Mailing	Enterprise Electronic Mail System	Information Technology	Daily	Daily
Mutare	EVM/Spinvox	Unified Messaging	Voicemail, Fax	Information Technology	Daily	Daily
Portford Solutions	Kofax	Document Imaging	Copies of tenant and owner documents, letters, and forms	Housing Department	Daily	As Needed
Periscope	Bidsync Source	Bids Solicitation System	Create, submit and manage bid or solicitation requests for goods and services	Procurement	As Needed	As Needed
Yardi	Voyager	Financial and Property Management	General Ledger, Budgeting, Forecasting, Construction Management, Accounts Payable,	Finance	Daily	Daily
Yardi	PAYscan	Invoice Processing System	Invoices tracking and department approval	Finance	Daily	Daily